

## A MESSAGE FROM LIGHT COMMERCE CREDIT UNION

As a result of COVID - 19, we know members are looking for ways to make adjustments in their personal financial budgets. Light Commerce Credit Union ("LCCU") wants to assure you that we are looking for ways to assist you during this period. Your health and financial well being is important to us.

**Effective, March 25, 2020**

**ALL SHARED BRANCHING FEES WILL BE REFUNDED.** Our lobby is currently open to serve you however a Shared Branch maybe closer. If you decide to be serviced at a Shared Branch, we will refund the \$3 service fee. **To find the closest Shared Branch, you can give us a call or log onto <https://co-opcreditunions.org/locator>.**

**SKIP A PAY PROGRAM.** If you have a loan with LCCU and it is currently 30 days or less delinquent, you may qualify for up to 60 days of deferred payments. If you choose to participate, simply give us a call at 281.765.1930 or go to our website at [www.lightcommerceu.org](http://www.lightcommerceu.org) and click on COVID - 19 and select the 60 Day Skip a Pay option. Contact our office for additional details.

**FINANCIAL COUNSELING.** At no cost, LCCU is available to speak with you to assist you in modifying your budget.

**ELECTRONIC SERVICES.** LCCU has electronic tools and resources for self-service banking and 24/7 account access. You can access your account via telephone automated service or via online. Through online, you can make payments through Bill Pay, view transactions, check balances and transfer funds between your accounts at LCCU and other financial institutions.

If you haven't enrolled in online access, it only takes a few minutes. Enroll Now @[www.lightcommerceu.org](http://www.lightcommerceu.org). If you need assistance, please give us a call.

***We encourage you to follow us on Facebook and/or visit our website for all updates. We want to thank you for your business and look forward to your continued support***

LCCU



WEBSITE: [WWW.LIGHTCOMMERCECU.ORG](http://WWW.LIGHTCOMMERCECU.ORG)

FACEBOOK: [@lightcommerceccreditunion](https://www.facebook.com/lightcommerceccreditunion)

SHARED BRANCH LOCATOR: <https://co-opcreditunions.org/locator>