



Light Commerce Credit Union Important Notice

Regarding Coronavirus (COVID-19)

We are prepared and ready to help.

As the situation with coronavirus (COVID-19) continues to develop, the entire team here at LCCU is ready and standing by to support you. You rely on us every day for your financial needs, and we're going to continue to provide reliable access to the important services you count on.

Promoting health and safety. For everyone.

Nothing is more important than your health and safety, and the need to protect those most vulnerable to the coronavirus.

LCCU is taking multiple steps to minimize health risks to our staff and members, including enhanced cleaning procedures at the office.

We're available whenever and wherever you are.

We are ready to listen to your unique needs and provide assistance: in person, on the phone and online. It is our goal to continue serving our members with as little disruption as possible.

As a member, you may consider doing the following:

- use our free online and mobile banking options to conduct transactions. You won't even need to leave home to transfer funds, make deposits via ach transfer and much more.
- contact LCCU at 281.876.7576 for assistance by phone. LCCU is available Mon-Fri 10am to 4:00 pm
- send LCCU a secure email via online banking or email us at lccu@newlight.org
- use your debit card to withdraw cash as needed. LCCU is part of the CO-OP Network which offers nearly 30,000 surcharge-free ATMs, including locations in 7-Eleven and Costco stores and covering all 50 states and 10 countries. The ATM network is larger than most banks. To find the location near you, call 1-999-748-3266 or log onto <https://co-opcreditunions.org/locator>.

If you need assistance with any of these services, please contact us at 281.876.7576 and we will gladly assist you in setting up or navigating these electronic services.

Let us know if you need additional assistance.

We understand these times can be challenging, and we are here to help—whether it's providing advice on budgeting or applying for a loan.

As new developments emerge regarding the coronavirus, we will share information with you about how we will continue to operate safely and effectively at our LCCU website.